



RESPONSE SERVICE

provided by **Care & Support24**

If you live in the Wyre Forest and currently have a Worcestershire Telecare pendant alarm, you can sign up to the Response Service.

If you have a problem that can be resolved without the need to call the emergency services, we are able to help you and respond to any situation, such as:

- If you are feeling unwell or require assistance
- If you have access issues, feel unsafe or insecure
- If you need signposting to a relevant health or social care service
- If your family needs reassurance.

We aim to be with you in a reasonable amount of time after being called by a Worcestershire Telecare Operator, providing peace of mind for you and your loved ones.

If you don't already have an alarm in place but are interested in having one and taking up the Response Service, please call Worcestershire Telecare on 0345 130 1469.



For more
information,
please contact
Care & Support24
on **01562 733226**



**WORCESTERSHIRE
TELECARE**

A not for profit organisation

